

**Peter Lawler,** Senior Vice President, Financing and Consulting ADFIAP International CEO Forum XI (December 7 – 9, 2015) **Makati Philippines** 

Canada

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### BDC IS A CROWN CORPORATION WITH A SELF-SUSTAINING BUSINESS MODEL...

#### BDC takes more risks

 Distinguishing it from the chartered banks with both commercial and public policy objectives

#### Financially autonomous

 BDC does not receive appropriations from Government of Canada and operates at no cost to taxpayers

#### Commercially viable

 BDC must earn a return on equity at least equal to the Canadian government's average long-term cost of capital

#### Profitable every year since 1997

 BDC has paid \$471M in dividends to the Government of Canada since 1997



### BDC IS THE ONLY BANK DEDICATED EXCLUSIVELY TO ENTREPRENEURS...

Key objective: To be a leader in making Canadian entrepreneurs the most competitive in the world

**32,000** CLIENTS

2,000 EMPLOYEES

\$417M DIVIDENDS Since 1998 100+
BUSINESS
CENTRES

71
YEARS OF EXISTENCE

\$22B COMMITTED TO CLIENTS



## IMPACT OF BDC'S CLIENTS

### 32,000 CLIENTS

Generate \$200B in annual revenue

Generate \$22B in export revenue

- BDC Business Centres
- BDC Clients

 Loans BDC Investments Advisory Services

### ATTRACTING TALENT

#### **BDC RECRUITMENT STATUS**

250 net new positions in the next 3 years across Canada in over 20 location

Low turnover rate (below the finance industry average of 10%)

More than 75% of hires are commercial lenders

### ATTRACTING TALENT – OPPORTUNITIES AT BDC

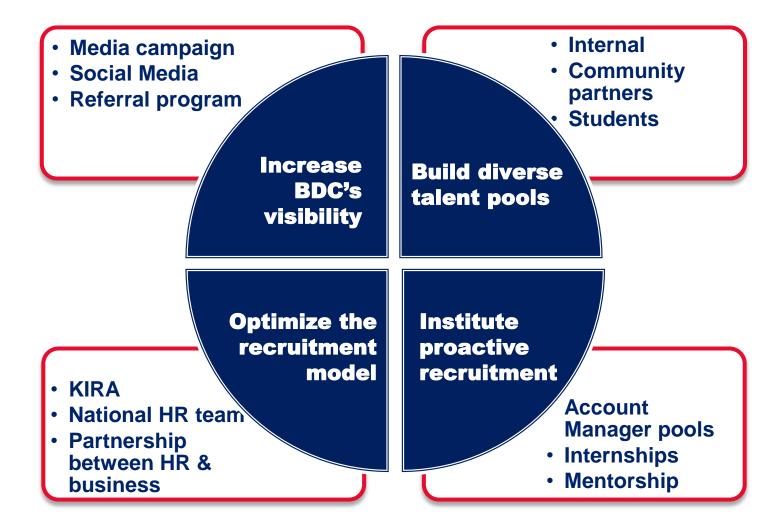
- Inspiring mandate and mission
- Continuous learning environment
- Highly engaged workforce
- Socially responsible
- Award winning organization



### ATTRACTING TALENT – CHALLENGES AT BDC

- Lack of brand awareness in some markets
- Perceived lack of career growth opportunity
- Competitive market for commercial lending talent
- Regionalized labour-intensive recruitment process

#### **BDC'S ATTRACTION STRATEGY**



### RETAINING TALENT

# STRONG ATTRACTION = RETENTION AND NEVER STOP ATTRACTING YOUR CURRENT EMPLOYEES





### Ester Zolotnitsky Client Relationship Officer



Yazan Al-Sabe Senior Account Manager



**Edith Duarte Account Manager** 

Merci Thank you 謝謝

Cảm ơn bạn धन्यवाद Gracias Obrigado

شكرا

Terima kasih

ขอบคุณ

Salamat ありがとう

